

**Before the Massachusetts
Department of Telecommunications and Energy**

In the Matter of

Petition of Charter Fiberlink MA-CCO, LLC
for Arbitration of an Amendment to the
Interconnection Agreement Between Verizon-
Massachusetts, Inc. and Charter Fiberlink MA-
CCO, LLC Pursuant to Section 252 of the
Communications Act of 1934, as Amended

Docket No. 06-56

**DIRECT TESTIMONY OF TED SCHREMP
ON BEHALF OF CHARTER FIBERLINK MA-CCO, LLC**

August 2, 2006

EXECUTIVE SUMMARY

Charter Fiberlink seeks a fiber meet point arrangement from Verizon that is fair, equitable and efficient. Charter Fiberlink's proposed fiber meet terms and conditions do just that. Verizon's proposals, however, attempt to limit Charter Fiberlink's ability to request a fiber meet point arrangement in the first instance and attempt to force Charter Fiberlink to pay for Verizon's costs of building a fiber meet point arrangement. The testimony of Ted Schremp, Senior Vice President and General Manager of Charter Fiberlink, addresses these and other disputed issues in this proceeding.

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1 **I. INTRODUCTION**

2
3 **Q. PLEASE STATE YOUR NAME, POSITION, EMPLOYER, AND BUSINESS**
4 **ADDRESS.**

5
6 A. My name is Ted Schremp. I am the Senior Vice President and General Manager of
7 Charter Fiberlink MA-CCO, LLC, and the entity that filed the arbitration petition in this
8 case. My business address is 12405 Powers Court Drive, St. Louis, Missouri.

9 **Q. PLEASE REVIEW YOUR RELEVANT WORK EXPERIENCE AND**
10 **EDUCATION.**

11
12 A. Prior to my employment with Charter Fiberlink ("Charter"), I was employed by Hewlett
13 Packard where I co-founded its Cable, Media and Entertainment organization and headed
14 up development and strategy for the segment. Before joining Hewlett Packard, I worked
15 for PNV, Inc. where I developed and executed telecommunications sales and marketing
16 strategies, including voice over IP. In addition to these positions, I have worked for
17 Comcast Cellular, WinStar Communications, and Cable and Wireless, Inc. I received
18 Bachelor of Arts degree in Economics and Business from the University of Pittsburgh in
19 1993. I received a Masters of Business Administration from Pennsylvania State
20 University in 2003.

21 **II. PURPOSE AND SUMMARY OF THIS TESTIMONY**

22 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

23 A. In my testimony I will address the operational and business issues stemming from the
24 disputed issues in this case. In addition, I will provide some background information on
25 Charter and the reasons that Charter seeks a fiber meet point arrangement. Specifically, I
26 focus on Issue No. 1 and Issue No. 2. My colleague, Mike Cornelius, will focus his

1 testimony on the technical aspects of these two issues, as well as Issue Nos. 3, 4 and 5;
2 and the new issues raised by Verizon.

3 **Q. PLEASE SUMMARIZE YOUR TESTIMONY, INCLUDING YOUR**
4 **CONCLUSIONS AND RECOMMENDATIONS.**

5
6 A. The process of establishing a fiber meet point with Verizon when Charter enters a market
7 should be efficient and fair. Charter's proposed contract language fairly balances the
8 costs and benefits of establishing fiber meet points as between Charter and Verizon.
9 Verizon's proposals, by contrast, are designed to throw grit in the gears of the process by
10 adding costs and procedural requirements that are neither necessary or appropriate as
11 between two facilities-based competitors. The Department, therefore, should adopt
12 Charter's proposed language for the fiber meet point amendment and reject Verizon's
13 proposals.

14 **III. BACKGROUND**

15 **Q. PLEASE PROVIDE SOME BACKGROUND ON CHARTER FIBERLINK AND**
16 **ITS DESIRE TO ESTABLISH A FIBER MEET POINT ARRANGEMENT WITH**
17 **VERIZON.**

18
19 A. As my colleague, Mike Cornelius, testifies, Charter is a facilities-based competitive local
20 exchange carrier ("CLEC") that provides telecommunications services to primarily
21 residential customers, utilizing the network facilities of its affiliated cable company,
22 along with telephony-specific facilities and functions. Charter has been operating as a
23 CLEC in Massachusetts since April 1, 2004, and now offers service in several different
24 parts of Massachusetts, including the communities of Worcester (LATA 128) and
25 Chicopee (LATA 126). Charter's experience with providing competing services to
26 residential customers over its own network facilities puts us in a unique position to
27 propose terms that are both commercially reasonable and technically sound.

1 Verizon's proposals seem to me to reflect an unwillingness to acknowledge
2 developments in the industry, technology and competition – and, specifically, the
3 growing importance of true facilities-based competitors like Charter. Earlier generations
4 of CLECs needed collocation, unbundled elements, and associated efficient access to
5 Verizon's internal operations and support systems. For such entities, interconnection for
6 the exchange of traffic, while not unimportant, was less critical than getting access to the
7 Verizon facilities and functions they needed to *create* the traffic in the first place.
8 Particularly for collocation-based CLECs, interconnection to exchange traffic is fairly
9 easy to add to a collocation arrangement established to gain access to network elements.
10 Charter doesn't need any of that. Charter has its own switching functionality and its own
11 facilities to connect to its customers. Therefore, the only thing that Charter needs is
12 efficient network interconnection to exchange traffic. While fiber meet arrangements
13 may have been a sort of "add on" item for past generations of CLECs, it is of primary
14 importance for Charter.

15 Verizon's backward-looking view of the central importance of interconnection has, it
16 seems to me, led Verizon to resist Charter's efforts to establish fair and reasonable
17 contract terms which reflect current law, while at the same time allow both parties the
18 flexibility to compete with each other in the marketplace based on rates, services and
19 bundled packages. For these reasons I believe that adherence to Verizon's proposed
20 contract terms will hinder, rather than enable, competitive choices for subscribers in
21 Massachusetts.

Q. WHAT IS A FIBER MEET POINT ARRANGEMENT?

A. A fiber meet point arrangement is a method of interconnecting two separate networks, via fiber optic facilities and equipment, for the purpose of exchanging traffic. Under this form of interconnection the two entities will physically interconnect transmission facilities (in this case fiber) at a designated "meet point." This meet point then becomes the Parties' designated point of interconnection between their respective networks. On each side of the meet point each Party will deploy certain transmission and terminal equipment used to operate the meet point interconnection facilities. Each party is responsible for managing its network on its side of the meet point.

I am not testifying to purely technical matters, but at a high level, a fiber meet point arrangement usually consists of the following components: (1) fiber optic facilities (to physically carry traffic between the two networks); (2) fiber optic terminal ("FOT") equipment at each end of the fiber, including optical OCx "cards" (used to send and receive the optical signals over the fiber); and (3) multiplexing/demultiplexing devices (used to combine and sort out individual "trunks" carrying traffic with distinctive routing needs, such as direct end office trunking).

Q. WHY DOES CHARTER WANT A FIBER MEET POINT ARRANGEMENT WITH VERIZON?

A. Fiber meet point arrangements are highly efficient, in terms of handling high volumes of traffic, managing growth, and establishing separate/additional trunk groups for different categories of traffic, as appropriate. As a result, fiber meet points are Charter's preferred means of interconnecting with ILECs in markets that we enter.

1 **Q. ARE THERE OTHER OPTIONS BESIDES FIBER MEET POINTS?**

2 A. As my colleague, Mike Cornelius, explains in greater detail, Charter has three basic
3 options for interconnecting with Verizon. However, practically speaking, the only
4 available method at this time, other than a fiber meet, is to lease facilities from Verizon.
5 Although relatively easy to implement, leasing facilities from Verizon can be costly. In
6 addition, that approach reduces Charter's control over its own business. While it is
7 difficult to quantify the "cost" of this factor, from an operations perspective Charter
8 prefers to have as much control over its own activities as is feasible.

9 **Q. ARE THERE REASONS CHARTER WANTS A FIBER MEET POINT, BESIDES**
10 **CHARTER SEEKING TO AVOID PAYING VERIZON FOR LEASED**
11 **FACILITIES?**

12
13 A. Yes. In fact, the most compelling reason that Charter seeks these arrangements is
14 because they are the most efficient, effective ways to exchange a high volume of traffic
15 with Verizon. My colleague, Mr. Cornelius, discusses that point in greater detail.
16 Therefore, interconnecting with Verizon via fiber meet points arrangements is the most
17 advantageous form of interconnection for Charter. However, that option is not available
18 to Charter at this time because of Verizon's unwillingness to establish such arrangements.
19 That is, of course, why we are here before the Department asking for help with this
20 dispute.

21 **Q. WILL CHARTER USE THE FIBER MEET POINT ARRANGEMENT TO**
22 **ACCESS UNBUNDLED NETWORK ELEMENTS?**

23
24 A. No. As noted above, Charter has its own network and has no need to use Verizon's
25 "UNEs." The fiber meet point arrangements established between Charter and Verizon
26 will *only* be used to exchange traffic, not to access UNEs.

1 **Q. HOW MANY FIBER MEET POINT ARRANGEMENTS DOES CHARTER WISH**
2 **TO ESTABLISH IN MASSACHUSETTS?**

3
4 A. Two – one in each of Massachusetts’ two LATAs. Once established, Charter expects to
5 designate those meet point arrangements as the single point of interconnection with
6 Verizon in each LATA.

7 **Q. WHEN DID CHARTER FIRST REQUEST A FIBER MEET POINT IN**
8 **MASSACHUSETTS?**

9
10 A. Charter first requested a meet point arrangement from Verizon on December 2, 2004.

11 **Q. WHAT WAS VERIZON’S RESPONSE TO THAT REQUEST?**

12 A. Verizon refused to do so unless Charter agreed to enter into an amendment to the Parties’
13 interconnection agreement; and, in fact, for a period of time Verizon refused to engage in
14 any interconnection activity until the fiber meet amendment was in place. Verizon later
15 agreed this was unreasonable. When Verizon requested the meet point amendment, we
16 did not think that this was strictly necessary but, having no other choice, Charter began
17 good faith negotiations for that amendment in the middle of 2005. Those negotiations,
18 of course, have not yet yielded a final agreement.

19 **Q. CAN YOU DESCRIBE, IN BROAD TERMS, CHARTER’S PROPOSAL FOR**
20 **ESTABLISHING THESE FIBER MEET ARRANGEMENTS?**

21
22 A. Yes. Without getting into all of the details at this point, I can tell you that Charter seeks a
23 fiber meet point arrangement that is fair, equitable and efficient. The main components
24 of Charter’s proposal are as follows: first, Charter should be able to request a fiber meet
25 point arrangement if it is either exchanging a DS3 worth of traffic or if it forecasts that
26 level of traffic within next 12 months. Second, each party should be responsible for the
27 costs of building and operating the fiber meet point facilities on its respective side of the
28 meet point. Third, the parties should mutually agree on reasonable terms for the location

1 of the meet point, and the relative length of fiber deployed by each Party. Fourth, the
2 parties should exchange all of their traffic over the fiber meet point, without any
3 limitations on the type of traffic and without any obligation to pay additional
4 compensation (beyond normal reciprocal compensation payments) to the other Party.

5 **Q. HOW DO THESE PRINCIPLES CONFLICT WITH VERIZON'S PROPOSAL?**

6 A. They conflict with Verizon's proposal in several important ways.

7 First, Verizon would like to erect a series of different tests that Charter must satisfy
8 before Charter can request a fiber meet point arrangement. Those tests are described in
9 greater detail elsewhere but broadly speaking they would require Charter to demonstrate
10 that it is *already* exchanging a DS3's worth of traffic with Verizon *before* Charter would
11 be allowed to request a fiber meet point. One variation of this test is that Charter can
12 request a fiber meet point if its traffic is equal to seventy percent of a DS3 and it is
13 showing traffic growth rates of eight percent per month. These threshold tests are
14 themselves unreasonable, but the real devil is in the details, as my colleague, Mike
15 Cornelius, explains in his testimony. In contrast, Charter proposes much more reasonable
16 threshold requirements (as I just explained).

17 A second major difference between Charter's proposal and Verizon is the fact that
18 Verizon expects Charter to pay for portions of Verizon's fiber meet point arrangement.
19 Verizon argues that these payments are necessary as a form of "assurance" to Verizon
20 that Charter will not request a fiber meet point arrangement where it is not necessary.
21 Charter, on the other hand, proposes that each Party be responsible for their own costs of
22 building and operating the fiber meet point.

1 Another major point of conflict concerns whether Verizon's obligations to establish the
2 meet point should be limited to a small area surrounding its central offices (COs).
3 Verizon says that it should only have to go three miles from its CO. Charter proposes
4 that the Parties mutually agree on a location that is convenient to both Parties.

5 A fourth major point of contention is whether or not the Parties should exchange all
6 traffic over their meet point arrangement. Verizon says that should happen only if
7 Charter agrees to pay additional tariff charges to Verizon. Charter disagrees that such
8 additional charges are fair or necessary.

9 **Q. DO OTHER ILECS IN OTHER STATES IMPOSE THE SAME TYPES OF**
10 **LIMITATIONS AS VERIZON?**

11
12 A. No. Charter has other fiber meet point arrangements with several other carriers in other
13 states, but has never come across demands of the kind Verizon makes here. In fact,
14 Charter and Verizon have a fiber meet point arrangement in Wisconsin. That
15 arrangement was established several years ago (without these types of demands) and it
16 seems to represent a fair and efficient method of interconnection for the Parties in
17 Wisconsin. My colleague, Mike Cornelius, discusses some aspects of that arrangement
18 in greater detail.

19 **IV. DISCUSSION OF SPECIFIC ISSUES IN THIS PROCEEDING**

20 **IV.A. VERIZON'S PROPOSED LIMITATIONS ON CHARTER'S ABILITY TO**
21 **REQUEST FIBER MEET POINT ARRANGEMENTS (ISSUE 1)**
22

23 **Q. WHAT IS THE ISSUE HERE?**

24 A. The issue here is whether Verizon can impose traffic threshold limitations on when
25 Charter may establish a fiber meet arrangement. The specific situation giving rise to this
26 issue occurs when Charter is entering a new market to provide telephone service in

1 competition with Verizon. In order to provide service to end users, Charter must
2 interconnect with Verizon's network so that it can send and receive calls to and from the
3 public switched telephone network (i.e. Verizon's network in large part).

4 **Q. WHAT IS CHARTER'S PROPOSAL ON THE QUESTION OF WHEN THE**
5 **PARTIES SHOULD BE ABLE TO MOVE TO A FIBER MEET POINT**
6 **ARRANGEMENT?**

7
8 A. Generally speaking, Charter proposes that either Party should be allowed to request a
9 fiber meet arrangement when the requesting Party provides a good faith, written forecast
10 that the Parties expect to exchange an amount of traffic equal to a utilization level of at
11 least one (1) DS3 within the next twelve (12) months. Section 2.1.1 of Charter's
12 proposed language doesn't make this forecast concept explicit, but Charter is willing to
13 adhere to that policy in the interests of reaching an accommodation with Verizon. Thus,
14 under this arrangement Charter could request a fiber meet point arrangement at the point
15 when it first enters a new market, or after it has already entered a given market and
16 established interconnection arrangements with Verizon, depending on its good faith
17 traffic estimates.

18 **Q. WHY IS CHARTER'S PROPOSAL FAIR AND REASONABLE?**

19 A. First, it is important to recognize that establishing a fiber meet point also costs Charter
20 money. It has to run fiber and buy fiber optic terminal equipment and multiplexers if it is
21 not already available. So Charter has no motivation to establish fiber meet points if it
22 doesn't make economic sense to do so. On the other hand, in our experience fiber meet
23 point interconnection is more efficient and versatile than a series of copper/electrical
24 connections, particularly as traffic is growing. The large carrying capacity of fiber means
25 that growth in total traffic and associated trunking arrangements can be easily handled.

1 Given this, we want a fiber arrangement to be in place as soon as traffic levels are high
2 enough to justify it. Our proposal allows us to begin the process of planning for and then
3 implementing the meet point early enough on the traffic growth curve to allow Charter –
4 and Verizon, too – to capture the efficiencies of these arrangements. Frankly, if Verizon
5 didn't make money selling us the alternative arrangement – leased "entrance facility"
6 connections from our location to Verizon's network – I believe that they would be eager
7 to establish fiber meet points too.

8 **Q. VERIZON ARGUES THAT A DS3 THRESHOLD REQUIREMENT IS**
9 **NECESSARY TO ENSURE EFFICIENT USE OF FIBER OPTIC EQUIPMENT**
10 **TO BE DEPLOYED. IS THIS ACCURATE?**

11
12 A. Obviously there is some minimum level of traffic below which the cost of a fiber meet
13 point is not justified. Even so, Verizon's argument misses the point. Charter is not
14 asking for a fiber meet arrangement in order to exchange *less* than a DS3's worth of
15 traffic volume. Charter recognizes that the most efficient use of these facilities is to
16 transport high volumes of traffic. Indeed, that is precisely why Charter is requesting a
17 fiber meet arrangement: because Charter expects to have a high volume of traffic that it
18 will exchange with Verizon. So both parties agree that you don't want to use a fiber meet
19 arrangement if there is not an appropriate volume of traffic.

20 **Q. DOESN'T CHARTER'S PROPOSAL ENCOURAGE CHARTER TO REQUEST**
21 **AND ESTABLISH FIBER MEET ARRANGEMENTS WHEN THE LEVEL OF**
22 **TRAFFIC DOES NOT JUSTIFY THEM?**

23
24 A. No. As noted above, Charter incurs costs in establishing a fiber meet arrangement that
25 are comparable to, if not greater than, those that Verizon incurs. We have no incentive to
26 voluntarily incur those costs if the level of traffic is too low to justify a fiber meet
27 arrangement. When we establish a fiber meet arrangement, we are necessarily "putting

1 our money where our mouth is” with regard to our forecasted traffic levels. However,
2 forecasting isn’t an exact science; sometimes forecasts are not always completely
3 accurate. That being the case, we are not proposing to require Verizon to incur the costs
4 of establishing a fiber meet arrangement unless Charter is willing to incur those costs as
5 well. When both parties are required to consider investment to establish the fiber meet, it
6 provides a natural disincentive to over-ordering fiber meet arrangements.

7 **Q. DOES YOUR PROPOSAL CONFLICT WITH VERIZON’S PROPOSAL TO**
8 **LIMIT CHARTER’S RIGHT TO REQUEST A FIBER MEET ARRANGEMENT?**
9

10 A. Yes. Verizon wants to limit the situations where Charter can request a fiber meet
11 arrangement from Verizon to those situations where the Parties are already exchanging a
12 DS3’s worth of traffic. This DS3 threshold concept is embodied in four specific (and
13 somewhat complicated) proposals that Verizon has made. Each includes a traffic
14 threshold “test” and some obligation for Charter to compensate Verizon for Verizon’s
15 fiber meet costs. My colleague, Mike Cornelius, reviews Verizon’s proposed “tests” in
16 detail and explains why each one is inappropriate.

17 **Q. VERIZON SUGGESTS THAT CHARTER IS THE ENTITY WHOSE ACTIONS**
18 **WILL CONTROL THE FLOW OF TRAFFIC OVER THE FIBER MEET POINT.**
19 **DO YOU AGREE?**
20

21 A. No; I don’t think Verizon’s characterization is completely accurate. It is true that the size
22 of Charter’s subscriber base will broadly affect the level of traffic exchanged between
23 Verizon and Charter, but Verizon would have you believe that Charter can control the
24 level of traffic at any point in time the same way a person can turn a spigot of water on
25 and off. That, of course, is simply not accurate. Further, it would be contrary to basic
26 economic principles to enter a market where we do not expect to succeed in gaining
27 customer share of the market equal or greater than our investment in that market. In this

1 regard, our past experience is that when we enter an incumbent's market we experience a
2 reasonable level of subscriber success. Thus, we have every expectation of entering
3 Verizon's markets and successfully competing with Verizon in order to expand our
4 subscriber base. That type of competition is good for the consumers of Massachusetts, it
5 ensures that they have competitive choices for their communications services.

6 That said, given the nature of Charter's business, the customers we attract are
7 overwhelmingly residential customers who also subscribe to Charter's cable service.
8 Traffic to and from residence customers is typically relatively balanced over time. If
9 anything, since residence customers call business customers more frequently than vice
10 versa, our customers tend to be (slight) net generators of traffic.

11 Given this, I don't really think it makes sense to say that Charter controls the flow of
12 traffic over a meet point arrangement. The traffic flows are "controlled" on the one hand
13 by Charter's customers who make calls, and by Verizon's customers, who either make
14 calls to our customers or (for business customers) maintain businesses that depend on
15 receiving calls.

16 **Q. BUILDING ON ITS VIEW THAT CHARTER "CONTROLS" THE FLOW OF**
17 **TRAFFIC, VERIZON ASSERTS THAT IT SHOULD BE ENTITLED TO SOME**
18 **SORT OF GUARANTEE FROM CHARTER IF THE TRAFFIC DOES NOT**
19 **MATERIALIZE. DO YOU AGREE WITH THAT SUGGESTION?**

20
21 **A.** No, absolutely not. As noted above, it is not really fair to say that Charter "controls" the
22 traffic flow. We are trying to expand our business by competing with Verizon – offering
23 high-quality, reasonably priced telephone service. We know from our experience in other
24 markets (and from the experience of other cable operators offering phone service) that we
25 have an attractive service. So the key variable affecting how rapidly our traffic grows is
26 probably the aggressiveness and effectiveness of Verizon's response to our competitive

1 entry. In the marketplace, Verizon wants us to grow slowly – or not at – all in order to
2 preserve their customer base and the revenue associated with those customers. Charter
3 has no control over how effectively Verizon pursues that goal – but those Verizon efforts
4 are what, in some sense, “controls” how fast we grow. Of course, I am not suggesting
5 that Verizon should moderate its competitive efforts just to make sure that the amount of
6 traffic we exchange over a fiber meet point meets some threshold. My point is just that it
7 is both simplistic and misleading for Verizon to suggest that the amount of traffic the two
8 carriers exchange is somehow unilaterally within either Charter’s or Verizon’s control.

9 In fact, the discussion just above gives a good perspective on Verizon’s position here.
10 Obviously, as a purely business/competitive matter, Verizon wants Charter to fail in the
11 marketplace. So, Verizon is motivated to do what it can to slow down our growth,
12 including imposing interconnection terms and conditions that are more burdensome or
13 costly than they need to be. Putting roadblocks and potential financial penalties in the
14 way of rapidly establishing efficient fiber-meet interconnections is certainly one way
15 Verizon can do that. It seems to me, though, that encouraging and enabling facilities-
16 based competitors like Charter is exactly what the drafters of the 1996
17 Telecommunications Act had in mind when they drafted the provisions intended to open
18 the local telephone markets to competition. Assuming I am right about that, there is no
19 reasonable basis for a new competitive entrant to be forced to provide the type of traffic
20 or cost guarantees Verizon that seeks here.

21 Based on information my own counsel and regulatory experts have provided in the past
22 (upon which I rely in order to make budgeting and scheduling decisions for all of
23 Charter’s telephone market launch activity) an ILEC like Verizon is required to

1 interconnect with Charter via technically feasible methods of interconnection (which
2 expressly include fiber meet points). As I understand it, the rules of interconnection do
3 not include any obligation that the entity requesting interconnection provide a guarantee
4 or assurance that the interconnection facilities will be fully utilized. In fact, prior to the
5 Verizon meet point issue, I had never heard of any limitations for fiber meet point
6 interconnection based on traffic thresholds or the cost demands that Verizon is making in
7 this case.

8 **Q. VERIZON ARGUES THAT CHARTER ALREADY EXCHANGES MORE THAN**
9 **A DS3'S WORTH OF TRAFFIC IN LATA 128. IF SO, WHY CAN'T CHARTER**
10 **SIMPLY ACCEPT THEIR PROPOSAL TO USE THAT AS A TRIGGER?**

11
12 **A.** It is true that Charter and Verizon currently exchange more than a DS3 worth of traffic in
13 LATA 128. But that does not mean that Charter will agree to include Verizon's DS3
14 threshold test in the Parties' amendment. This is so because including that language in
15 the amendment for Massachusetts could affect Charter's obligations in other meet points
16 in Massachusetts or in other states. Although other states should not necessarily be the
17 Department's concern, they must be in this case. The amendment that Charter and
18 Verizon have been negotiating is intended for use as a template in other states that
19 Charter and Verizon interconnect (which would include any Verizon operating areas such
20 as California, Illinois, Texas, North Carolina, South Carolina, Wisconsin, Michigan and
21 so on). Therefore, if Charter agreed to include that language in the Massachusetts
22 amendment, Verizon would likely argue that it would be appropriate to use that "trigger"
23 language in those other states because Charter agreed to its inclusion in Massachusetts.
24 Also, the Department has doubtless been presented over time with claims that it should
25 adopt this or that position because other states have approved agreements that contain it.

1 Charter does not just interconnect with Verizon; we interconnect with AT&T and other
2 ILECs as well. We cannot agree to an unnecessarily restrictive and unreasonable position
3 in one state – even if in that state it might not literally apply to us – knowing that our
4 agreement (or the regulators’ approval of the deal) will be thrown up as an appropriate
5 methodology in other states. Worrying about multi-state impacts is, unfortunately, a part
6 of the reality of negotiating interconnection agreements. So, for Charter to accede to
7 Verizon’s unreasonable proposal here would raise the issue in other states, which will
8 effectively impair Charter’s ability to avoid these limitations in those other states where it
9 does not already have a DS3 worth of traffic with Verizon.

10 The situation in LATA 128 also illustrates the timing issues associated with these types
11 of interconnection arrangements. When Charter first requested a fiber meet point
12 arrangement from Verizon in Massachusetts, it was not already exchanging a DS3’s
13 worth of traffic in LATA 128. That request was made some nineteen (19) months ago.
14 Had Verizon agreed to begin implementing a fiber meet point arrangement at that time
15 then the Parties would now be in a position to move that traffic on to the fiber meet point
16 arrangement – reliable, high bandwidth facilities that are well suited for just such a
17 situation. But we’ve lost that opportunity because of Verizon’s unwillingness to proceed
18 with Charter. Instead, we are here arbitrating the terms of a contract to do the same.

19 **Q. WHAT ARE CHARTER’S CONCERNS WITH VERIZON’S TRAFFIC**
20 **THRESHOLD TESTS?**

21
22 **A.** Charter has several concerns with Verizon’s traffic several threshold tests.

23 With respect to the first traffic threshold test, as described in the direct testimony of Mike
24 Cornelius, Charter’s primary concern is that it limits Charter’s ability to establish a
25 technically feasible method of interconnection with Verizon. Under this test Charter

1 cannot request a fiber meet arrangement with Verizon until it first enters the applicable
2 market, leases facilities from Verizon, and then begins to serve customers in the market
3 and exchange traffic with Verizon. That process can take time, which means that Charter
4 is forced to lease facilities for a period of time until the requisite traffic threshold is
5 satisfied.

6 The distinction Verizon makes with respect to so-called "applicable" traffic (i.e. traffic
7 that does not include operator services / directory assistance, 911 and InterLATA toll
8 traffic) is noteworthy because Verizon does not count any of that traffic against the DS3
9 traffic threshold requirement. These traffic limitations make no sense from an
10 engineering perspective. Under these limitations, Charter and Verizon could be
11 exchanging more than a DS3's worth of traffic, but Verizon would still deny Charter the
12 right to establish a fiber meet arrangement because of this arbitrary exclusion of certain
13 types of traffic.

14 With respect to the second traffic threshold test, as described in the direct testimony of
15 Mike Cornelius, Charter is concerned both with the traffic threshold requirement and the
16 compensation requirement. My colleague, Mike Cornelius, discusses Charter's concerns
17 with the traffic threshold requirement. As to the compensation requirement, Charter is
18 concerned that Verizon is proposing a process that shifts Verizon's costs of Verizon's
19 portion of the fiber meet point to Charter. In essence, Verizon is trying to force Charter
20 to assume the costs of Verizon's meet point arrangement. That is unfair and unworkable.

1 **IV.B. ISSUE 2 – ALLOCATION OF THE COSTS OF THE FIBER MEET POINT**
2 **ARRANGEMENT**

3
4 **Q. WHAT ARE YOUR CONCERNS WITH VERIZON'S COST SHIFTING**
5 **PROPOSAL?**

6
7 A. I have two main concerns. First, it is unfair and contrary to what I understand to be
8 prevailing law and the Parties' current interconnection agreement. Second, it is
9 unworkable because there does not seem to be any way for Charter to easily determine
10 what, in fact, Verizon's actual costs are.

11 As to the first concern, the Parties' interconnection agreement contemplates that each
12 Party will be responsible for the costs of interconnection facilities on its respective side of
13 the point of interconnection ("POI"). Once established, the meet point arrangement
14 would be designated as the Parties' POI. So Verizon's proposal seems to conflict with
15 the contractual principles that the Parties have already agreed upon. Moreover, I believe
16 that FCC decisions, and decisions of this Department, are consistent with the principle
17 that interconnection costs should be borne equitably by both Parties and that one Party
18 should not shift its costs to the other Party.

19 As to the second concern, if Charter is forced to pay for Verizon's cost of facilities to
20 build a fiber meet arrangement it would be very difficult (if not impossible) for Charter to
21 determine what those precise costs are. I understand that Charter's negotiator asked for
22 those costs during negotiations on several occasions, but Verizon never produced them.
23 Also, since the Department began hearing this dispute Verizon has variously quoted a
24 range of costs to the Department of between \$60,000 to \$90,000. So, it is not at all clear
25 what those costs would be, nor is it clear that Verizon knows what they would be.

1 This seems to be why one of Verizon's costs shifting proposals uses surrogate rates from
2 Verizon's tariffs instead of Verizon's actual costs.

3 **Q. PLEASE EXPLAIN.**

4 A. Under Verizon's second and third traffic threshold tests, Verizon includes a cost shifting,
5 or penalty, provision that would apply if the amount of traffic over the fiber meet point
6 arrangement did not reach a DS3. Specifically, Verizon proposes the following:

7
8 If the Parties establish a fiber meet arrangement under this Section 2.1.2, then, **for**
9 **any month** (except for the first month after the establishment of such fiber meet
10 arrangement) **that Verizon determines** that the Parties did not exchange
11 applicable traffic over such fiber meet arrangement in an amount equal to a
12 utilization level of at least one (1) DS3, **Verizon may bill** (and Charter shall pay)
13 **Verizon's short-term (month to month) Tariff rates** for a **DS3 Channel**
14 **Termination, a DS3/DS1 Multiplexer and, if applicable, mileage between**
15 **Verizon wire centers.**
16

17 Verizon Proposal, Section 2.1.2 (emphasis added).

18 Under this arrangement Charter must pay Verizon if the traffic exchanged over the fiber
19 meet point arrangement does not reach a DS3. That, in and of itself, is problematic. But
20 the real problems are revealed when you read Verizon's proposal closely. First, note that
21 this liability arises whenever "***Verizon*** determines" the traffic flow is too low. Charter has
22 no say in this process, it is entirely up to Verizon's discretion to determine when this
23 liability arises.

24 Second, note that this applies for any month that the traffic flow is below Verizon's
25 expectations. So it could trigger liability for Charter any month that the traffic flow isn't
26 at a DS3 or higher. That could include the months leading up to the implementation of
27 the fiber meet point arrangement (after it is already built but before the Parties start using
28 it). That could also include any month that the traffic falls below a DS3, even if that

1 occurred because of anomalies in calling patterns or network outages for a single day.
2 The language is so broad that it exposes Charter to the risk of payment under several
3 different scenarios.

4 Third, Verizon doesn't ask Charter to pay for Verizon's *actual costs*. Instead, Verizon
5 seems to believe that its "short-term" tariff rates for channel terminations and
6 multiplexers are equivalent to its *costs* of such facilities. But tariff rates don't seem to be
7 a useful surrogate because tariff rates are usually based on assumed average costs for the
8 type of facility in question, plus a rate of return or allowed margin. Thus, Verizon is
9 apparently asking Charter to pay for the costs of the facilities, and some additional mark-
10 up to those costs that would be revenue for Verizon.

11 In addition, Verizon's proposals would also make Charter liable for "applicable mileage
12 between wire centers." That phrase is not limited or defined in any way. It is completely
13 broad and open-ended – undoubtedly as Verizon prefers – and could be construed to
14 require Charter to pay for fiber or other facilities deployed by Verizon between its own
15 wire centers, within its own network. The point is that it is not at all clear what that
16 means, or how that relates to Verizon's costs of building and operating a fiber meet point
17 arrangement.

18 These charges are unlike any other in an interconnection agreement that I am aware of.
19 Normally, each Party pays for its own cost of building and operating an interconnection
20 facility. In fact, Verizon's proposal raises the following question: given that Verizon is
21 asking Charter to pay for Verizon's labor, equipment, and other costs, isn't Charter in
22 some sense acquiring those facilities? In other words, if we pay for them then shouldn't

1 Charter be entitled to acquire title (or some other form of ownership or control) to the
2 facilities?

3 **Q. DO YOU HAVE OTHER CONCERNS WITH VERIZON'S COST SHIFTING**
4 **PROPOSALS?**

5
6 A. Yes. The cost shifting proposal discussed above is one of two equally egregious
7 proposals Verizon is trying to impose on Charter. The second cost shifting proposal
8 would come into play if Charter requested a fiber meet point arrangement from Verizon
9 based solely on a forecast of a DS3 of traffic within twelve months.

10 **Q. PLEASE EXPLAIN VERIZON'S SPECIFIC PROPOSAL.**

11 A. Under Verizon's fourth traffic threshold test, unlike the others, Charter can request a fiber
12 meet point arrangement if Charter forecasts that the Parties will exchange an amount of
13 "applicable" traffic equal one (1) DS3 within the next twelve (12) months. Putting aside
14 the limitation to "applicable traffic," this approach requires that Charter must provide
15 Verizon a letter of credit or cash security deposit "in an amount determined by Verizon
16 based upon Verizon's anticipated costs (including, without limitation, labor at Verizon's
17 Tariff rates for the deployment) of facilities." This proposal is detailed in Section 2.1.4
18 of Verizon's proposal.

19 The scope and breadth of Verizon's second cost shifting proposal can only be appreciated
20 when restated in its entirety:

21 Charter may request a Fiber Meet arrangement by providing written notice
22 thereof to Verizon if Charter has submitted a good faith, written forecast
23 to Verizon showing that the Parties will consistently exchange an amount
24 of applicable traffic equal to a utilization level of at least one (1) DS3
25 within the next twelve (12) months. If the Parties establish a Fiber Meet
26 arrangement under this Section 2.1.4, Verizon may request (and Charter
27 shall promptly provide) either: (a) an unconditional, irrevocable
28 standby letter of credit naming Verizon as the beneficiary thereof and
29 otherwise in form and substance satisfactory to Verizon from a

1 financial institution acceptable to Verizon; or (b) a cash security
2 deposit in U.S. dollars held by Verizon. The letter of credit or cash
3 security deposit shall be in an amount determined by Verizon based
4 upon Verizon's anticipated costs (including, without limitation, labor
5 at Verizon's Tariff rates for the deployment) of facilities for such Fiber
6 Meet arrangement. If Verizon requests a letter of credit or cash deposit,
7 Verizon shall not have an obligation, it otherwise would have, to establish
8 a Fiber Meet arrangement under this Amendment until Charter provides
9 such letter of credit or cash deposit to Verizon. If Charter elects to
10 provide a cash security deposit under this Section 2.1.4, the Parties intend
11 that the provision of such deposit shall constitute the grant of a security
12 interest in the deposit pursuant to Article 9 of the Uniform Commercial
13 Code as in effect in any relevant jurisdiction. In addition, if Charter elects
14 to provide a cash security deposit under this Section 2.1.4, Verizon shall
15 open an interest-bearing account in Verizon's name at a financial
16 institution and deposit Charter's cash security deposit in such account,
17 which shall bear a competitive rate of interest. If, twelve (12) months
18 after establishment of a Fiber Meet arrangement under this Section 2.1.4,
19 Verizon determines that the Parties are not consistently exchanging an
20 amount of applicable traffic equal to a utilization level of at least one (1)
21 DS3, then Verizon may (but is not obligated to) draw on the letter of
22 credit or cash deposit upon notice to Charter in respect of costs
23 actually incurred by Verizon to deploy facilities on such Fiber Meet
24 arrangement (and for the avoidance of any doubt, such costs shall
25 include, without limitation, the costs of labor, at Verizon's Tariff rates
26 therefore). If Verizon so draws on a letter of credit or cash deposit,
27 Charter hereby irrevocably waives any right it may have to make a
28 claim or the like with respect to (or in connection with) the amounts
29 that Verizon has drawn. In the event Verizon returns Charter's cash
30 security deposit to Charter under the terms of this Amendment, Verizon
31 will also provide to Charter the interest that Verizon actually receives
32 from the financial institution with respect to Charter's cash security
33 deposit held by such financial institution. Except as expressly set forth in
34 this Section 2.1.4, (a) Charter shall not be entitled to any interest (or other
35 payments, credits or the like) from Verizon with respect to any cash
36 security deposit or letter of credit provided by Charter under this
37 Amendment, and (b) Charter hereby irrevocably and unconditionally
38 releases Verizon from any claims, suits, actions and the like and waives
39 any rights Charter may have, or in the future may acquire, with respect to
40 receiving interest (or other payments, credits or the like) from Verizon
41 under this Amendment, Verizon's Tariffs, Applicable Law or otherwise
42 with respect to any such any cash security deposit or letter of credit
43 provided to Verizon. For the avoidance of any doubt, Charter will
44 promptly provide to Verizon any interest (payments or the like) that
45 Charter receives from Verizon with respect to any cash security
46 deposit(s) in excess of the amount set forth in this Section 2.1.4.

Verizon Proposal, Section 2.1.4 (emphasis added).

Q. WHAT ARE CHARTER'S CONCERNS WITH THIS PROPOSAL?

A. Charter's concerns are several. First, Verizon expects Charter to provide either a letter of credit or a cash deposit to Verizon in an amount *determined by* Verizon, based upon Verizon's "anticipated" costs and not subject to any interest payable to Charter. This proposal is problematic because it gives Verizon unilateral discretion, without any right of Charter to actually verify Verizon's cost estimate. More problematic is the fact that the amount of the letter of credit or cash deposit that Verizon can demand from Charter would be based on an amorphous concept: "anticipated" costs. Under this broad standard Verizon could undoubtedly conceive of all kinds of "costs" which it anticipates, and then demand that Charter provide a letter of credit or cash deposit in that amount. If Charter refused, then under this proposal Verizon could simply refuse to move forward with the fiber meet point arrangement.

In addition, Verizon also proposes that it have the unilateral power to decide when it can draw on the letter of credit and Charter must waive any right it may have to oppose or challenge such action.

Finally, Verizon proposes that Charter not be entitled to any interest on any deposit. Any deposit from Charter would result in Charter's loss of those funds as long as they are unavailable to Charter. The time value of money states that those funds will cost Charter more over time and Charter should be reimbursed for that lost value. This provision is yet another example of the unreasonableness of Verizon's position on these issues.

As you can see, Verizon has proposed a completely one-sided mechanism that requires Charter to effectively open up its checkbook so that Verizon can draw on the funds

1 whenever Verizon, and Verizon alone, determines it appropriate to do so. And if that
2 happens, Charter has no recourse or opportunity to challenge Verizon's actions. Nor
3 does Charter have any right or ability to attempt to determine or verify Verizon's actual
4 costs. It is these unreasonable and unrealistic proposals that Charter vigorously opposes.

5 **Q. WHAT IS CHARTER'S PROPOSAL ON THE QUESTION OF WHO PAYS FOR**
6 **THE COSTS OF BUILDING AND OPERATING THE FIBER MEET POINT**
7 **ARRANGEMENT?**

8
9 A. Charter proposes that each Party bear its own costs of building and operating the fiber
10 meet point arrangement. This proposal is consistent with principles in the Parties'
11 interconnection agreement, and federal and state law, concerning costs of
12 interconnection. Based on advice from my internal and external counsel, I understand
13 that the FCC and the courts have repeatedly ruled that where two interconnecting LECs
14 interconnect and exchange traffic, the designated point of interconnection should be the
15 demarcation point for cost responsibility. Once the fiber meet point arrangement is
16 established, it will be designated as the point of interconnection. Therefore, consistent
17 with those principles it should be the demarcation point for apportioning the costs of the
18 fiber meet point arrangement. In other words, each Party should be responsible for the
19 costs of the fiber meet point arrangement on its side of the point of interconnection.

20 **Q. WHAT ARE THE BENEFITS OF CHARTER'S PROPOSAL?**

21 A. Given that both Parties will bear some cost in constructing such an arrangement,
22 Charter's proposal is fair because it apportions the costs of the fiber meet point
23 arrangement equitably. Indeed, it seems quite possible that Charter's costs of building
24 and operating a fiber meet point arrangement could be greater than Verizon's costs.
25 Therefore, Charter's proposal is undoubtedly reasonable in that it may well be

1 responsible for higher costs than Verizon in implementing these arrangements. Charter's
2 proposal also ensures that each Party will develop and construct a fiber meet point
3 arrangement in the most efficient and effective manner. Because each Party will be
4 responsible for their own costs of building and operating a fiber meet point arrangement,
5 each Party will have the greatest incentive to make sure that its portion of the fiber meet
6 point arrangement is constructed in the most efficient and cost-effective manner.

7 In addition, note that Charter's proposal does not preclude the Parties from paying
8 "reciprocal compensation" to one another. The compensation associated with the
9 transport and termination of traffic from a point of interconnection to a called party's
10 premises would not be affected by Charter's proposal to apportion the costs of the fiber
11 meet arrangement.

12 **V. OTHER ISSUES**

13 **Q. DO YOU HAVE ANY COMMENTS ON ISSUES 3, 4 AND 5?**

14 A. Not at this time. Those issues are overwhelmingly "technical" in nature, so I defer to my
15 colleague, Mike Cornelius, with respect to them. To the extent that business or
16 operational questions arise with respect to those issues as this matter proceeds, I will of
17 course do my best to answer them.

18 **VI. CONCLUSION**

19 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

20 A. Yes.